



MSA CUSTOM CLEARANCE AND TRANSPORTATION

VISION & MISSION

Vision

MSA's vision is to establish ourselves as the best Custom Clearance and Transportation service provider by garnering the respect of our business partners And developing successful and satisfied customers and employees by focusing on Our niche: re-engineering the approach to solve our customers Custom Clearance and Custom Brokerage services and customs management needs

Mission

As a Custom Clearance company, MSA's mission is to decrease Custom services Inefficiencies and to provide maximum hard and soft cost savings for our customers in the process of Customs services. As a business entity, we optimize our service quality, cost effectiveness and profitability in all our activities along the Stakeholders value chain

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ABOUT US

MSA Custom Clearance and Transportation Est was established in 2004. Has over 19 years' experience of providing quality customs brokerage service to importers and exporters.

MSA started as a small enterprise serving local importers in Dammam area. Through the years of steady and sustained growth the company now represents many national and multi-national clients from a full spectrum of key industries.

MSA greatest asset is its employees. Dedication to service and unparalleled knowledge are their hallmark. Our government qualified brokers measure their experience not in years but in decades. As one of Dammam's well reputed firms our experience and dedication accounts for a high degree of customer loyalty.

MSA Custom Clearance Est takes pride in giving the best service around. Prompt release of import shipments is obtained by utilizing the latest computer technologies and a firm network of strategic alliances throughout Saudi Arabia. EDI links directly with Saudi Customs as well as other government departments provides a full range of release services. This translates into release time promptly The Customs Brokerage industry is competitive and always evolving; indeed, the only constant seems to be change. We know that you value service in smooth movement of your goods across the border but the

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“Bottom line” is also a factor. We appreciate the need to balance service with cost. While we are known for our high level of service, we also offer competitive brokerage rates. Our firm is dedicated to earn and keeping your business. We hope to demonstrate our commitment to you.

MSA, known for their expertise in customs-related documents auditing – sharp eyes fixated on detail, accuracy, cost efficiency,

Justification, and verification. From this pivotal core specialty grew our proficiency as a reputable customs import brokerage firm serving businesses of all sizes across the nation, and their myriad of imports from around the world.

MSA takes pride in our depth of customs knowledge, our passion for what we do, and most importantly the accountable, personable, and responsive way we attend to our customers, their business, and their livelihood. Ensuring that goods crucial to our Customers’ business reach their destination, expediently and cost effectively – it’s our responsibility, and we take it seriously.

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SERVICE OFFERINGS

- ❖ Custom Clearance
- ❖ Custom Brokerage Services
- ❖ Consolidated Entry Preparation
- ❖ Saudi Food Inspection Agency Releases
- ❖ Manifest Preparation
- ❖ Export Documentation
- ❖ Full EDI
- ❖ NRI (Non-Resident Importer) Clearance
- ❖ Warehousing
- ❖ Transportation

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CUSTOMS CLEARANCE

When it comes to navigate your goods through the complex maze of import rules and regulations, MSA has the knowledge and experience to accurately classify merchandise and ensure the fast and seamless clearance of your shipments.

At MSA you'll have one single knowledgeable point of contact for all of your enquiries regardless of where your goods enter Saudi Arabia. By using the latest electronic customs clearance release procedures and systems.

MSA will promptly and reliably clear your goods into Saudi Arabia 24 hours a day, 7 days a week.

MSA will ensure that your documentation and records management complies with a series of applicable Customs Acts, rules and regulations, as well as mitigating guidelines of other government departments; and that ultimately your goods are imported into Saudi Arabia at the lowest possible cost to your business.

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CUSTOMS BROKERAGE SERVICES

Over the years Saudi Customs policies have significantly added to an importer's responsibilities, thereby increasing the chances of penalties when imported goods are not properly documented and (or) accurately compliant with current customs policies and regulations. Engaging a competent customs broker has never been more important than it is today. Wherever your shipment's origin, no matter where it enters Saudi, **MSA** has the expertise to clear your goods through customs and on to their intended destination quickly, compliantly, and cost-effectively.

MSA provides its customers with in-depth knowledge of customs regulations and international trade laws and exactingly applies it, taking into account every aspect of a given importing situation. Our customer service people are qualified, licensed customs brokerage experts who collectively share more than 10 years of experience.

Moreover, **MSA's** virtually nonexistent turnover rate means absolute reliability and continuity for our customers.

MSA remains personally focused on fostering longstanding, positive relationships with our customers; a valued strategy that has sustained the **MSA** family and the customers it continues to serve for over one decade. Although we'll never get to know your business as intimately as you, we'll get as close as we possibly can. By assigning a dedicated customer support representative to service your account, we'll get to understand your products, your services, and the import rules and

Regulations that apply to your particular business. And that familiarity will go a long way to ensure that we will not only carry out a series of seamless, accurate, and expedient customs clearance procedures on your behalf, it will help to secure your complete confidence in our ability to diligently and responsibly manage your customs affairs.

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IMPORT CLEARANCE

We obtain, prepare and present the necessary documents or data to Customs. In connection with this we pay the applicable duties and taxes on your behalf. Focusing on providing quality acquittal information we reduce potential liabilities for penalties and future compliance audits. Where applicable we obtain documentation to provide use of the most beneficial rates of duty. This facilitates lower costs while maintaining compliance with Customs regulations.

Taking full advantage of all Saudi Border Services Agency programs we speed your shipments on their way. Experience helps us anticipate problems that may slow down release of your goods and be proactive in solving them. When an emergency arises we can facilitate a resolution.

CONSULTING

Our qualified customs professionals conduct in depth research for your Specific requirements. Origin determination, tariff classification, valuation, duty recovery programs, etc. We also offer customs compliance verification to assess your liabilities. This is critical in light of the new Customs mandate related to post audit reviews and monetary penalties.

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EXPORT CLEARANCE

We offer export document preparation for shipments leaving Saudi Arabia. These documents include Export Declarations, Pro Forma Invoices, Certificates of Exportation and Certificates of Origin. Customs clearance has to be done in the country to which the goods are destined.

WAREHOUDING

- ❖ Pick and pack fulfillment; save time and energy, structure your International logistics around our state of the art Warehouse Management System (WMS).
- ❖ Shipment consolidation / deconsolidation
- ❖ Short and long-term storage
- ❖ Import staging
- ❖ Customized distribution and integrated services
- ❖ Returns management
- ❖ Foreign Trade Zone; specialized subzone consultation
- ❖ Bonded Warehouse facilities
- ❖ We offer comprehensive warehousing & broker services for a logistics
- ❖ strategy that is optimized for your requirements

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TRANSPORTATION

- ❖ Reduce inventory and storage costs
- ❖ Schedule production more precisely
- ❖ Improve service delivery
- ❖ Eliminate paperwork
- ❖ Express Shipping
- ❖ Small parcel shipping
- ❖ Re-forwarding and delivery
- ❖ Cross-Border Courier and Warehousing
- ❖ Extensive fleet of vehicles to meet your express shipping needs.
- ❖ Dedicated, company-hired, FAST certified drivers
- ❖ Cross border Shipping
- ❖ LTL and FTL services
- ❖ Multiple lanes
- ❖ Competitive carrier rates
- ❖ Multiple carrier options: Dry Van, Refrigerated, Flatbed, Drop Deck

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WHAT WE DID

Almarai - Project

From 2009 until 2018, we successfully finished projects for the Almarai Company. During that time, every month two to three vessels receive 60000 tons of animal feed, had it customs cleared, and transported it to the client's location.

HITACHI – Project's

Additionally, we cleared and transported heavy transformers, Gas Insulated Switchgear, and other electrical materials for the HITACHI firm more than ten times in each lot of more than forty containers that were delivered to the Aramco facilities in Tanajib and Jubail in 2023. We packaged securely and delivered to locations.

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ABB – Project's

We successfully cleared and transported a large shipment of six heavy transformers, each weighing forty-five tons, to SESCO - ABB facility power plant Dammam.

Additionally, 48 transformers were cleared by customs in 2022 and delivered to the Hadid Jubail Aramco site.

MUROOJ – Project's

Large piece of bakery maker machinery that was cleared in 2022 and delivered to the industrial region of Hafar Al Batin.

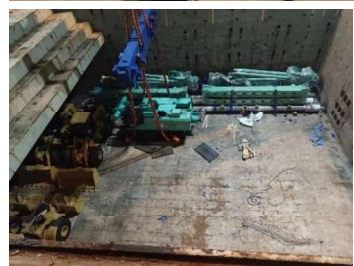
Most of the shipments related to Ghees items that are in freezer containers are shipped to locations in Sudir.

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NEOM – Project's



RORO-4 UNITS-847200 KG

We had successfully shipped the large four RORO units from the vessel and loaded them onto lowbed trucks in a very safe manner.

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OUR TEAM SIZE

Our operational and translation teams communicate with our well-managed customs broker to guarantee prompt handling and clearance.

We minimize time and expenses by having our transportation team finish all daily schedule work.

Our accounts department and HR management work together to maintain our general operational tasks.

EQUIPMENT FACILITY

For stripping and load handling, our MSA yard has heavy equipment facilities such as cranes and forklifts weighing three and five tons. and a freezer container storage area in the yard.

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OUR AFFILIATED CLIENTS

ABB



Hitachi Energy



مصنع إتفاد لموانع التسرب
AL-ETIHAD GASKET FACTORY



عالم موحد
UNI WORLD
لخدمات الشحن
Freight Services

ESAD international
إسناد الدولية



FUTURE CERAMICS
المستقبل للسيراميك والبورسلان

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